

Because you always have a choice.



Andrew Pearce

PINNER



Expertise



We help people buy and sell homes in and around Pinner, providing a bespoke service to those who live – or aspire to live – in our neighbourhood. My talented and knowledgeable team of property specialists is genuinely committed to service with a personal touch. We offer the widest range of property services in the vicinity, all under one roof.

Moving home can be a life-changing experience. I personally make sure that every client receives the highest level of care and attention, with the added reassurance and expertise that only a Chartered Surveyor can provide. I am delighted that customers frequently remark on the calibre of our service and our high success rate. It is a credit to my team that so many valued clients choose to entrust the sale of their homes to us.

Our goal – and our pledge – is simple: to uphold the highest standards of customer care with exemplary professionalism and integrity. We are committed to providing outstanding results and a superior customer experience. That's why we have set out our pledge to you in a Customer Charter so you know the standards you should expect in all your dealings with us – whatever your property matter.

Please take a few moments to read through this brochure which incorporates our Customer Charter. It was prepared with you in mind.

Andrew Pearce

FRICS IRRV (HONS) CHARTERED SURVEYOR

"Nothing is too much trouble"

I cherish the belief that a property consultancy should be centred entirely on the needs of customers. This conviction has stayed with me since I began my career as a Chartered Surveyor more than 40 years ago.



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A close-up photograph of a person's hand, wearing a dark suit jacket and a white shirt cuff, pulling a polished chrome door handle on a black car. The car's body is highly reflective, showing highlights and shadows. The word "Personal" is overlaid in a white, elegant script font at the bottom of the image.

Personal



For clients of Andrew Pearce, nothing is too much trouble. This philosophy drives our brand values and behaviour. It inspires us to deliver on our promise and provide services – and results – that meet with your complete satisfaction. This means listening to you, accommodating any special requirements and adapting what we do for you accordingly. And always offering individual care and attention with a personal touch. You will have an experienced property professional dedicated to looking after your interests, with access to the combined skills and expertise of the entire team.

We will treat all our customers with the utmost respect and take the time to tailor our service to their individual needs and expectations.




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A photograph of a cyclist in a red and black jersey riding a road bike on a road. The cyclist is in a dynamic, forward-leaning position, suggesting speed. The background is a clear blue sky and a road surface. The word "Results" is overlaid in a white, elegant serif font on the right side of the image.

Results



Our goal is your complete satisfaction, no matter what your property matter. We will combine our creative thinking, innovative approach and extensive knowledge to achieve the right outcome for your needs. We will utilise our contacts and experience to maximum effect to help secure the results you seek. It's important to us that you are completely happy with our services and that you would be confident to recommend us to neighbours, friends and family. That's why you'll be assured of professional expertise and unwavering integrity at all times.

We will use all the strategies and tools at our disposal to deliver the most advantageous results for every customer.




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Choice



This means providing as much information as you need to make an informed decision. We will do our utmost to make the process straightforward for you, and communicate with you clearly in plain language so there are no misunderstandings. There will always be a property specialist at hand to assist and guide you. We will share our knowledge and expertise openly and give balanced, impartial advice. We will offer as much help as we can, drawing on our collective experience and professional insight to help you manage your move from inception to completion and beyond.

We will make it as stress-free as possible to sell and let homes in Pinner, and help people find the home that's perfect for them — whether they want to buy or rent.




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Assurance



Our professional memberships include the Royal Institute of Chartered Surveyors and the Institute of Revenues, Rating and Valuation. The strict codes of practice governing our accreditations underpin our personal commitment to exemplary professionalism and customer service. We always strive to excel and want to know when we could do better. Whether it's a compliment, a criticism or a comment, we welcome your feedback. By letting us know how we're doing, you can help us enhance our services.

We will maintain the highest professional and ethical standards, continually training and developing our staff.




Andrew Pearce
PINNER



Andrew Pearce Property Consultants

ESTATE AGENTS & CHARTERED SURVEYORS

10 High Street, Pinner HA5 5PW

RESIDENTIAL SALES 020 8866 9696

RESIDENTIAL LETTINGS 020 8866 1966

COMMERCIAL DEPARTMENT 020 8868 2424

MANAGEMENT DEPARTMENT 0208 866 9702

CENTRAL LONDON OFFICE 020 7637 1066

www.andrew-pearce.co.uk


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